

Exploring User-Driven Techniques for the Design of New Musical Interfaces
through:

The Responsive Environment for Distributed Performance

Dalia El-Shimy

Shared Reality Lab
Centre for Intelligent Machines
McGill University

October 9, 2014



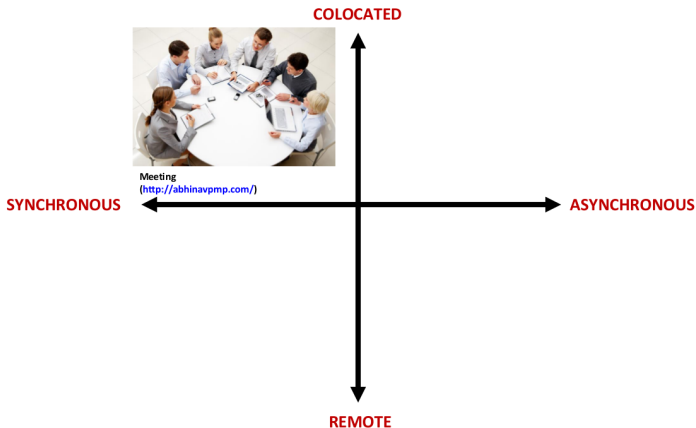
Computer-Supported Cooperative Work (CSCW)

Computer-Supported Cooperative Work (CSCW)

Aims to understand and support collaborations

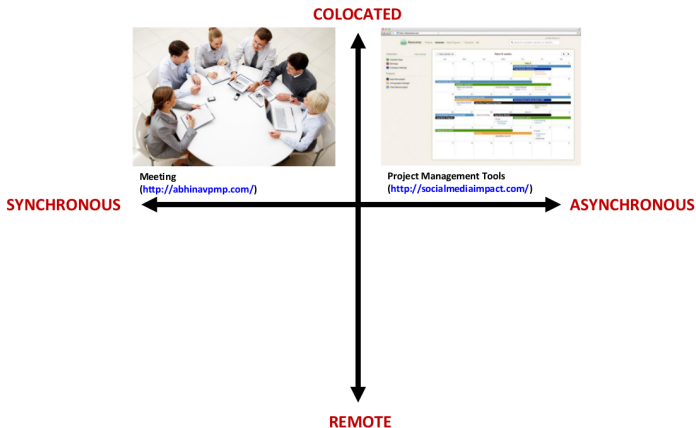
Computer-Supported Cooperative Work (CSCW)

Aims to understand and support collaborations



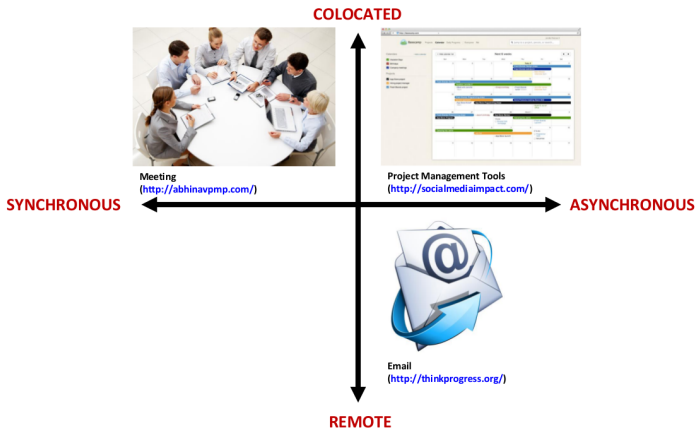
Computer-Supported Cooperative Work (CSCW)

Aims to understand and support collaborations



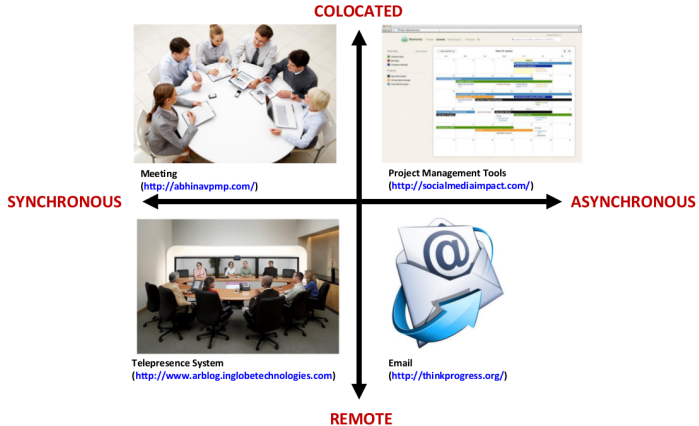
Computer-Supported Cooperative Work (CSCW)

Aims to understand and support collaborations



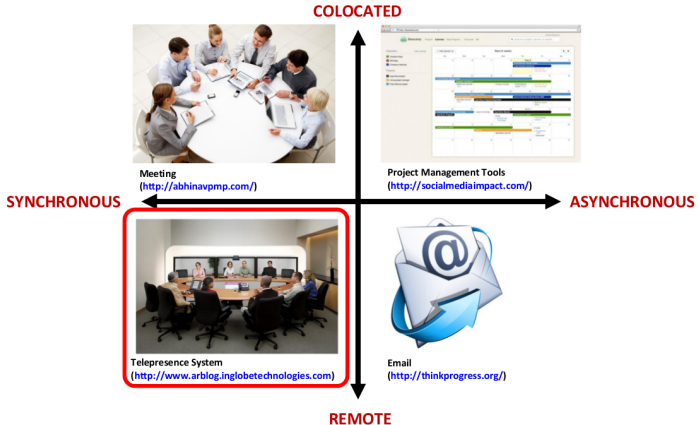
Computer-Supported Cooperative Work (CSCW)

Aims to understand and support collaborations



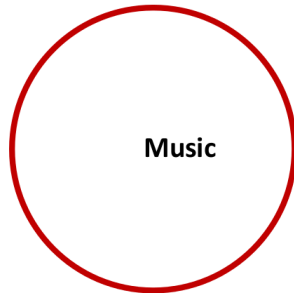
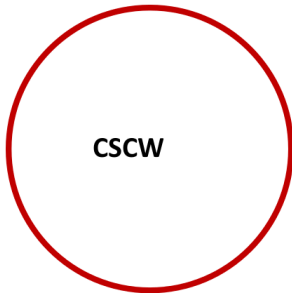
Computer-Supported Cooperative Work (CSCW)

Aims to understand and support collaborations

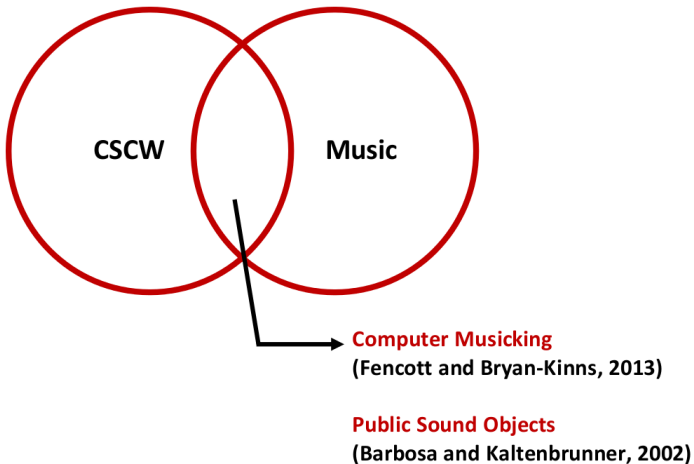


How can we better support the
creative, playful and spontaneous
aspects of distributed collaborative activities?

CSCW and Music



CSCW and Music



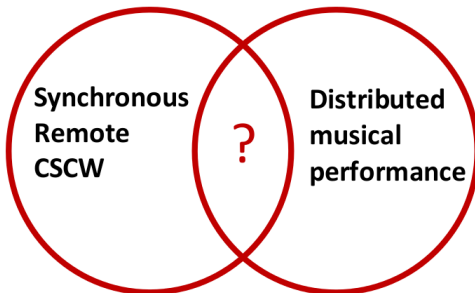
CSCW and Music



**Synchronous
Remote
CSCW**

**Distributed
musical
performance**

CSCW and Music



Existing systems

“Apart” Project



(Schroeder, Renaud, Rebelo and Gualda, 2007)

SoundWIRE



(Chafe, Leistikow, Chisolm and Scavone, 2000)

Ultra-videoconferencing



(Cooperstock and Spackman, 2001)

Augmenting Distributed Performance

Increase the level of interaction among participants

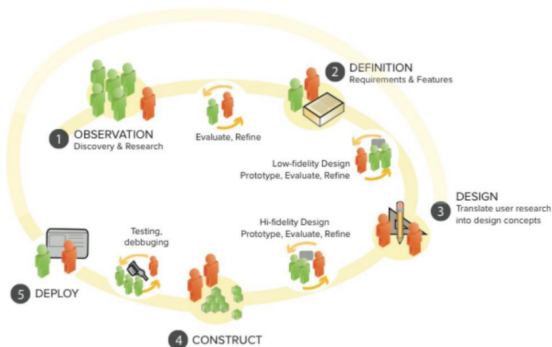
Augmenting Distributed Performance

Increase the level of interaction among participants

Without detracting from the higher-level task of performance

User-Centered Design

- Key principles of usability design (Gould and Lewis, 1985)
 - 1 Early focus on users and tasks
 - 2 Empirical Measurement
 - 3 Iterative Design

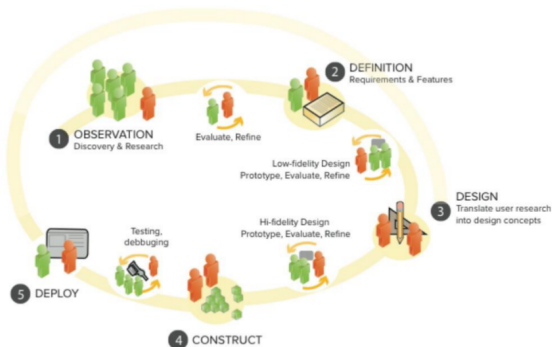


<http://www.lukew.com/>

User-Centered Design

- Key principles of usability design (Gould and Lewis, 1985)

- 1 Early focus on users and tasks
- 2 Empirical Measurement
- 3 Iterative Design

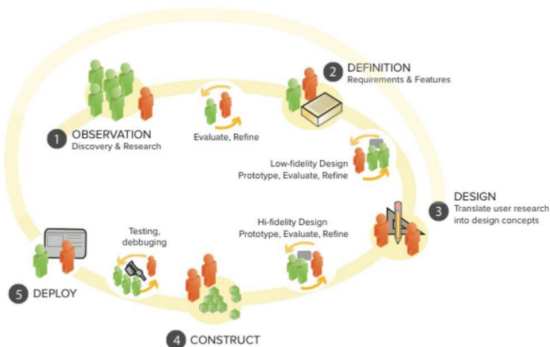


<http://www.lukew.com/>

User-Centered Design

- Key principles of usability design (Gould and Lewis, 1985)

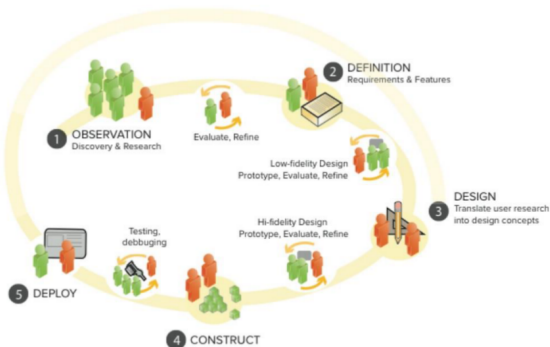
- 1 Early focus on users and tasks
- 2 Empirical Measurement
- 3 Iterative Design



<http://www.lukew.com/>

User-Centered Design

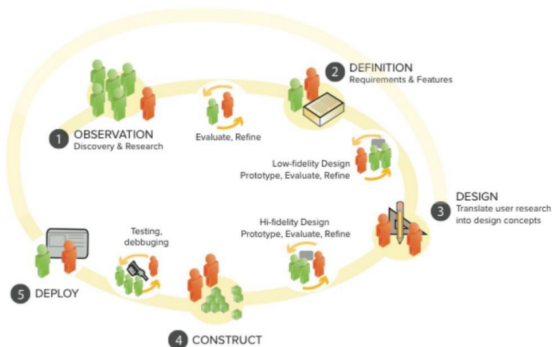
- Key principles of usability design (Gould and Lewis, 1985)
 - 1 Early focus on users and tasks
 - 2 Empirical Measurement
 - 3 Iterative Design



<http://www.lukew.com/>

User-Centered Design

- Key principles of usability design (Gould and Lewis, 1985)
 - 1 Early focus on users and tasks
 - 2 Empirical Measurement
 - 3 Iterative Design



<http://www.lukew.com/>

New Directions in HCI

- “Usability” alone is not enough
- New directions in HCI necessitate alternatives to “usability” (Kaye et al., 2007; MacDonald et al., 2013)
- Musical performance provided an excellent testbed for exploring such alternatives

New Directions in HCI

- “Usability” alone is not enough
- New directions in HCI necessitate alternatives to “usability” (Kaye et al., 2007; MacDonald et al., 2013)
- Musical performance provided an excellent testbed for exploring such alternatives

New Directions in HCI

- “Usability” alone is not enough
- New directions in HCI necessitate alternatives to “usability” (Kaye et al., 2007; MacDonald et al., 2013)
- Musical performance provided an excellent testbed for exploring such alternatives

New Directions in HCI

- “Usability” alone is not enough
- New directions in HCI necessitate alternatives to “usability” (Kaye et al., 2007; MacDonald et al., 2013)
- Musical performance provided an excellent testbed for exploring such alternatives

Contributions

- ➊ Designed, developed and released novel systems for:
 - Distributed Performance (<http://github.com/delshimy/RENMP>)
 - Mixing and Composition (<http://github.com/delshimy/REMC>)
- ➋ Formulated guidelines for designers working within non-utilitarian domains

Contributions

- ➊ Designed, developed and released novel systems for:
 - Distributed Performance (<http://github.com/delshimy/RENMP>)
 - Mixing and Composition (<http://github.com/delshimy/REMC>)
- ➋ Formulated guidelines for designers working within non-utilitarian domains

Contributions

- ① Designed, developed and released novel systems for:
 - Distributed Performance (<http://github.com/delshimy/RENMP>)
 - Mixing and Composition (<http://github.com/delshimy/REMC>)
- ② Formulated guidelines for designers working within non-utilitarian domains

Contributions

- ➊ Designed, developed and released novel systems for:
 - Distributed Performance (<http://github.com/delshimy/RENMP>)
 - Mixing and Composition (<http://github.com/delshimy/REMC>)
- ➋ Formulated guidelines for designers working within non-utilitarian domains

Contributions

- ① Designed, developed and released novel systems for:
 - Distributed Performance (<http://github.com/delshimy/RENMP>)
 - Mixing and Composition (<http://github.com/delshimy/REMC>)
- ② Formulated guidelines for designers working within non-utilitarian domains

Understanding the User

User Observations:

- Observed 15 musicians
- Focused on interpersonal interactions

User Interviews:

- Evaluation Criteria
 - Enjoyment
 - Creativity
 - Self-expression
 - Interaction with others

Understanding the User

User Observations:

- Observed 15 musicians
- Focused on interpersonal interactions

User Interviews:

- Evaluation Criteria
 - Enjoyment
 - Creativity
 - Self-expression
 - Interaction with others

Understanding the User

User Observations:

- Observed 15 musicians
- Focused on interpersonal interactions

User Interviews:

- Evaluation Criteria
 - Enjoyment
 - Creativity
 - Self-expression
 - Interaction with others

Understanding the User

User Observations:

- Observed 15 musicians
- Focused on interpersonal interactions

User Interviews:

- Evaluation Criteria
 - Enjoyment
 - Creativity
 - Self-expression
 - Interaction with others

Understanding the User

User Observations:

- Observed 15 musicians
- Focused on interpersonal interactions

User Interviews:

- Evaluation Criteria
 - Enjoyment
 - Creativity
 - Self-expression
 - Interaction with others

Understanding the User

User Observations:

- Observed 15 musicians
- Focused on interpersonal interactions

User Interviews:

- Evaluation Criteria
 - Enjoyment
 - Creativity
 - Self-expression
 - Interaction with others

Shared Space

- Similar to “shared workspaces” from CSCW (Ishii, 1990)
- Allows distributed musicians to physically interact with one another

Shared Space

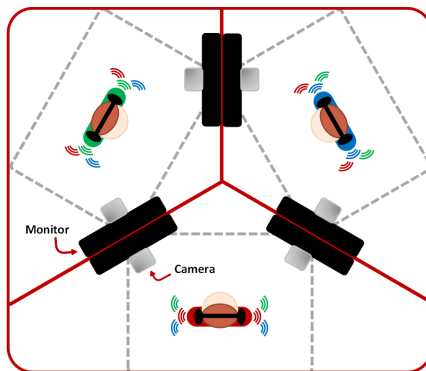
- Similar to “shared workspaces” from CSCW (Ishii, 1990)
- Allows distributed musicians to physically interact with one another

Shared Space

- Similar to “shared workspaces” from CSCW (Ishii, 1990)
- Allows distributed musicians to physically interact with one another

Shared Space

- Similar to “shared workspaces” from CSCW (Ishii, 1990)
- Allows distributed musicians to physically interact with one another



First Feature

Rationale

- Capitalizes on a simple and common behaviour
- Emulates a natural property of sound
- Volume control is cumbersome mid-performance

First Feature

Rationale

- Capitalizes on a simple and common behaviour
- Emulates a natural property of sound
- Volume control is cumbersome mid-performance

First Feature

Rationale

- Capitalizes on a simple and common behaviour
- Emulates a natural property of sound
- Volume control is cumbersome mid-performance

First Feature

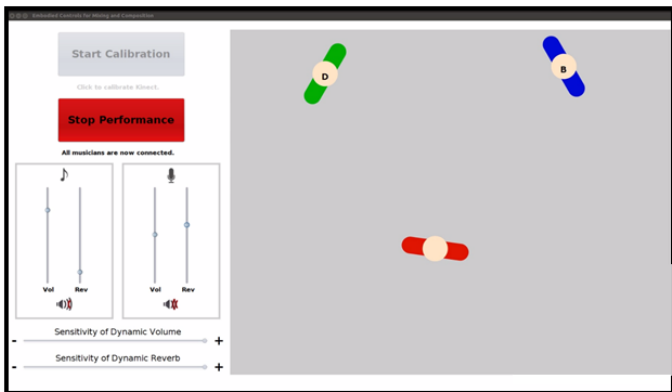
Rationale

- Capitalizes on a simple and common behaviour
- Emulates a natural property of sound
- Volume control is cumbersome mid-performance

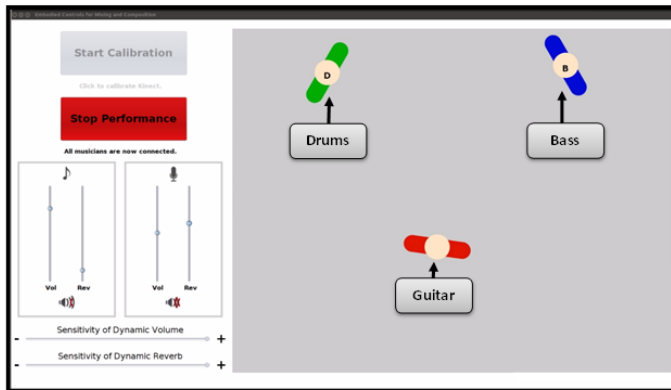
Dynamic Volume

D. El-Shimy, T. Hermann, J. R. Cooperstock. A Reactive Environment for Dynamic Volume Control. NIME '12.

Graphical User Interface



Graphical User Interface



Dynamic Volume

Second Feature

Rationale

- Capitalizes on another simple and common behaviour
- Provides functionality that is familiar to musicians
- Expands the system while keeping it simple and easy to use

Second Feature

Rationale

- Capitalizes on another simple and common behaviour
- Provides functionality that is familiar to musicians
- Expands the system while keeping it simple and easy to use

Second Feature

Rationale

- Capitalizes on another simple and common behaviour
- Provides functionality that is familiar to musicians
- Expands the system while keeping it simple and easy to use

Second Feature

Rationale

- Capitalizes on another simple and common behaviour
- Provides functionality that is familiar to musicians
- Expands the system while keeping it simple and easy to use

Track Panning

D. El-Shimy, J. R. Cooperstock. Reactive Environment for Network Music Performance. NIME '13.

Track Panning

Third Feature

Rationale

- Arose through user testing
- Restores spatial properties of sound that are absent in the distributed context

Third Feature

Rationale

- Arose through user testing
- Restores spatial properties of sound that are absent in the distributed context

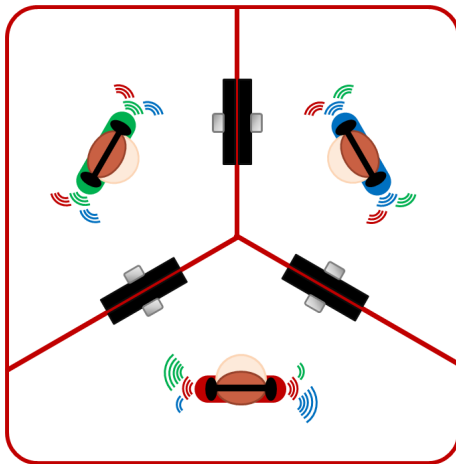
Third Feature

Rationale

- Arose through user testing
- Restores spatial properties of sound that are absent in the distributed context

Musician Spatialization

D. El-Shimy, F. Grond, A. Olmos and J. R. Cooperstock. Eyes-Free Environment Awareness. Springer JMUI 2011.



Musician Spatialization

Limitations of User-Centered Design

- System evaluated according to standard user tests, but...
- Narrow feedback
- Unsuitable for testing small, iterative changes
- Difficult to isolate novelty factor
- Difficult to determine long-term impressions

Limitations of User-Centered Design

- System evaluated according to standard user tests, but...
- Narrow feedback
- Unsuitable for testing small, iterative changes
- Difficult to isolate novelty factor
- Difficult to determine long-term impressions

Limitations of User-Centered Design

- System evaluated according to standard user tests, but...
- Narrow feedback
- Unsuitable for testing small, iterative changes
- Difficult to isolate novelty factor
- Difficult to determine long-term impressions

Limitations of User-Centered Design

- System evaluated according to standard user tests, but...
- Narrow feedback
- Unsuitable for testing small, iterative changes
- Difficult to isolate novelty factor
- Difficult to determine long-term impressions

Limitations of User-Centered Design

- System evaluated according to standard user tests, but...
- Narrow feedback
- Unsuitable for testing small, iterative changes
- Difficult to isolate novelty factor
- Difficult to determine long-term impressions

Limitations of User-Centered Design

- System evaluated according to standard user tests, but...
- Narrow feedback
- Unsuitable for testing small, iterative changes
- Difficult to isolate novelty factor
- Difficult to determine long-term impressions

Long-Term Deployment



- Preliminary Discussion
- Formal A/B/A Test
- Questionnaires
- Post-Test Discussion
- Recommendations

Long-Term Deployment



- Preliminary Discussion
- Formal A/B/A Test
- Questionnaires
- Post-Test Discussion
- Recommendations

Long-Term Deployment



- Preliminary Discussion
- Formal A/B/A Test
- Questionnaires
- Post-Test Discussion
- Recommendations

Long-Term Deployment



- Preliminary Discussion
- Formal A/B/A Test
- Questionnaires
- Post-Test Discussion
- Recommendations

Long-Term Deployment



- Preliminary Discussion
- Formal A/B/A Test
- Questionnaires
- Post-Test Discussion
- Recommendations

Long-Term Deployment



- Preliminary Discussion
- Formal A/B/A Test
- Questionnaires
- Post-Test Discussion
- Recommendations

Fourth Feature

Rationale

- Reverb allows musicians to experiment with another parameter beyond volume and panning
- Improves overall sound quality
- Reinforces “shared space” due to echoing nature of reverb

Fourth Feature

Rationale

- Reverb allows musicians to experiment with another parameter beyond volume and panning
- Improves overall sound quality
- Reinforces “shared space” due to echoing nature of reverb

Fourth Feature

Rationale

- Reverb allows musicians to experiment with another parameter beyond volume and panning
- Improves overall sound quality
- Reinforces “shared space” due to echoing nature of reverb

Fourth Feature

Rationale

- Reverb allows musicians to experiment with another parameter beyond volume and panning
- Improves overall sound quality
- Reinforces “shared space” due to echoing nature of reverb

Dynamic Reverb

Dynamic Reverb

Results of Long-Term Deployment

- Analyzed musicians' interactions, discussions and questionnaires
- Musicians found system practical and would use it again in the future
- Creativity benefited least from system features

Results of Long-Term Deployment

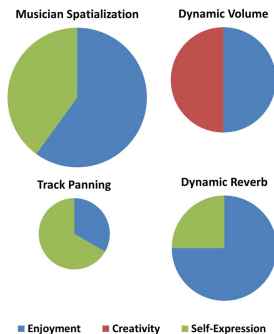
- Analyzed musicians' interactions, discussions and questionnaires
- Musicians found system practical and would use it again in the future
- Creativity benefited least from system features

Results of Long-Term Deployment

- Analyzed musicians' interactions, discussions and questionnaires
- Musicians found system practical and would use it again in the future
- Creativity benefited least from system features

Results of Long-Term Deployment

- Analyzed musicians' interactions, discussions and questionnaires
- Musicians found system practical and would use it again in the future
- Creativity benefited least from system features



Participatory Design

- Participatory Design actively involves all stakeholders
- Collaboration becomes two-sided

Participatory Design

- Participatory Design actively involves all stakeholders
- Collaboration becomes two-sided

Participatory Design

- Participatory Design actively involves all stakeholders
- Collaboration becomes two-sided

Participatory Design

- Collaboration with Steve Cowan (Musician/Composer/Teacher)
- Composer was asked to write pieces using our system features
- Created a separate system simulating group performance

Participatory Design

- Collaboration with Steve Cowan (Musician/Composer/Teacher)
- Composer was asked to write pieces using our system features
- Created a separate system simulating group performance

Participatory Design

- Collaboration with Steve Cowan (Musician/Composer/Teacher)
- Composer was asked to write pieces using our system features
- Created a separate system simulating group performance

Participatory Design

- Collaboration with Steve Cowan (Musician/Composer/Teacher)
- Composer was asked to write pieces using our system features
- Created a separate system simulating group performance

Fifth Feature

Rationale

- Helps musicians make minor adjustments through gradual separation of the various instruments
- Head tilt emulates listening closely on one headphone at a time
- Suitable for seated musicians

Fifth Feature

Rationale

- Helps musicians make minor adjustments through gradual separation of the various instruments
- Head tilt emulates listening closely on one headphone at a time
- Suitable for seated musicians

Fifth Feature

Rationale

- Helps musicians make minor adjustments through gradual separation of the various instruments
- Head tilt emulates listening closely on one headphone at a time
- Suitable for seated musicians

Fifth Feature

Rationale

- Helps musicians make minor adjustments through gradual separation of the various instruments
- Head tilt emulates listening closely on one headphone at a time
- Suitable for seated musicians

Mix Control

Mix Control

Composer's Feedback

D. El-Shimy, S. Cowan, J.R. Cooperstock. EmbodiComp: Embodied Controls for Mixing and Composition. ICMC '14.

- Click-based audio mixing and editing is “draining”
- System provided a “fun” alternative
- Features can help improve the creative process

Composer's Feedback

D. El-Shimy, S. Cowan, J.R. Cooperstock. EmbodiComp: Embodied Controls for Mixing and Composition. ICMC '14.



Apple Logic Pro (<http://itunes.apple.com>)

- Click-based audio mixing and editing is “draining”
- System provided a “fun” alternative
- Features can help improve the creative process

Composer's Feedback

D. El-Shimy, S. Cowan, J.R. Cooperstock. EmbodiComp: Embodied Controls for Mixing and Composition. ICMC '14.

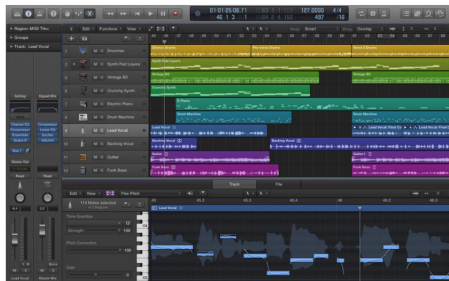


Apple Logic Pro (<http://itunes.apple.com>)

- Click-based audio mixing and editing is “draining”
- System provided a “fun” alternative
- Features can help improve the creative process

Composer's Feedback

D. El-Shimy, S. Cowan, J.R. Cooperstock. EmbodiComp: Embodied Controls for Mixing and Composition. ICMC '14.



Apple Logic Pro (<http://itunes.apple.com>)

- Click-based audio mixing and editing is “draining”
- System provided a “fun” alternative
- Features can help improve the creative process

Composer's Feedback

D. El-Shimy, S. Cowan, J.R. Cooperstock. EmbodiComp: Embodied Controls for Mixing and Composition. ICMC '14.



Apple Logic Pro (<http://itunes.apple.com>)

- Click-based audio mixing and editing is “draining”
- System provided a “fun” alternative
- Features can help improve the creative process

Lessons and Recommendations

- Applying recommendations from distributed CSCW led to improvements within a second context
- There is no “one size fits all” solution
- Recommendations:
 - Start by validating the basics
 - Rigorously determine *what* to evaluate
 - Tailor *how* to evaluate it
 - Fluidly change the user's role
- Such recommendations were not available at the onset of the projects
- Can benefit designers working on supporting creativity

Lessons and Recommendations

- Applying recommendations from distributed CSCW led to improvements within a second context
- There is no “one size fits all” solution
- Recommendations:
 - Start by validating the basics
 - Rigorously determine *what* to evaluate
 - Tailor *how* to evaluate it
 - Fluidly change the user's role
- Such recommendations were not available at the onset of the projects
- Can benefit designers working on supporting creativity

Lessons and Recommendations

- Applying recommendations from distributed CSCW led to improvements within a second context
- There is no “one size fits all” solution
- Recommendations:
 - Start by validating the basics
 - Rigorously determine *what* to evaluate
 - Tailor *how* to evaluate it
 - Fluidly change the user's role
- Such recommendations were not available at the onset of the projects
- Can benefit designers working on supporting creativity

Lessons and Recommendations

- Applying recommendations from distributed CSCW led to improvements within a second context
- There is no “one size fits all” solution
- Recommendations:
 - Start by validating the basics
 - Rigorously determine *what* to evaluate
 - Tailor *how* to evaluate it
 - Fluidly change the user's role
- Such recommendations were not available at the onset of the projects
- Can benefit designers working on supporting creativity

Lessons and Recommendations

- Applying recommendations from distributed CSCW led to improvements within a second context
- There is no “one size fits all” solution
- Recommendations:
 - Start by validating the basics
 - Rigorously determine *what* to evaluate
 - Tailor *how* to evaluate it
 - Fluidly change the user's role
- Such recommendations were not available at the onset of the projects
- Can benefit designers working on supporting creativity

Lessons and Recommendations

- Applying recommendations from distributed CSCW led to improvements within a second context
- There is no “one size fits all” solution
- Recommendations:
 - Start by validating the basics
 - Rigorously determine *what* to evaluate
 - Tailor *how* to evaluate it
 - Fluidly change the user's role
- Such recommendations were not available at the onset of the projects
- Can benefit designers working on supporting creativity

Lessons and Recommendations

- Applying recommendations from distributed CSCW led to improvements within a second context
- There is no “one size fits all” solution
- Recommendations:
 - Start by validating the basics
 - Rigorously determine *what* to evaluate
 - Tailor *how* to evaluate it
 - Fluidly change the user's role
- Such recommendations were not available at the onset of the projects
- Can benefit designers working on supporting creativity

Lessons and Recommendations

- Applying recommendations from distributed CSCW led to improvements within a second context
- There is no “one size fits all” solution
- Recommendations:
 - Start by validating the basics
 - Rigorously determine *what* to evaluate
 - Tailor *how* to evaluate it
 - Fluidly change the user's role
- Such recommendations were not available at the onset of the projects
- Can benefit designers working on supporting creativity

Lessons and Recommendations

- Applying recommendations from distributed CSCW led to improvements within a second context
- There is no “one size fits all” solution
- Recommendations:
 - Start by validating the basics
 - Rigorously determine *what* to evaluate
 - Tailor *how* to evaluate it
 - Fluidly change the user's role
- Such recommendations were not available at the onset of the projects
- Can benefit designers working on supporting creativity

Lessons and Recommendations

- Applying recommendations from distributed CSCW led to improvements within a second context
- There is no “one size fits all” solution
- Recommendations:
 - Start by validating the basics
 - Rigorously determine *what* to evaluate
 - Tailor *how* to evaluate it
 - Fluidly change the user's role
- Such recommendations were not available at the onset of the projects
- Can benefit designers working on supporting creativity

Lessons and Recommendations

- Applying recommendations from distributed CSCW led to improvements within a second context
- There is no “one size fits all” solution
- Recommendations:
 - Start by validating the basics
 - Rigorously determine *what* to evaluate
 - Tailor *how* to evaluate it
 - Fluidly change the user's role
- Such recommendations were not available at the onset of the projects
- Can benefit designers working on supporting creativity

Conclusions and Contributions

- ① Designed, developed and released novel systems for:
 - Distributed Performance (<http://github.com/delshimy/RENMP>)
 - Mixing and Composition (<http://github.com/delshimy/REMC>)
- ② Formulated guidelines for designers working within non-utilitarian domains

Conclusions and Contributions

- ① Designed, developed and released novel systems for:
 - Distributed Performance (<http://github.com/delshimy/RENMP>)
 - Mixing and Composition (<http://github.com/delshimy/REMC>)
- ② Formulated guidelines for designers working within non-utilitarian domains

Conclusions and Contributions

- ① Designed, developed and released novel systems for:
 - Distributed Performance (<http://github.com/delshimy/RENMP>)
 - Mixing and Composition (<http://github.com/delshimy/REMC>)
- ② Formulated guidelines for designers working within non-utilitarian domains

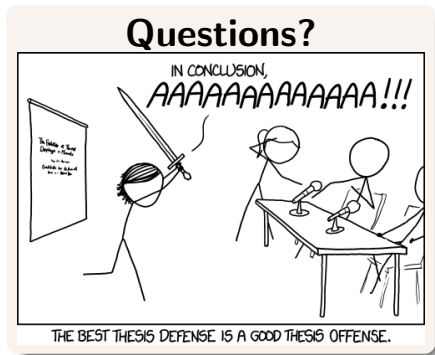
Conclusions and Contributions

- ① Designed, developed and released novel systems for:
 - Distributed Performance (<http://github.com/delshimy/RENMP>)
 - Mixing and Composition (<http://github.com/delshimy/REMC>)
- ② Formulated guidelines for designers working within non-utilitarian domains

Conclusions and Contributions

- ① Designed, developed and released novel systems for:
 - Distributed Performance (<http://github.com/delshimy/RENMP>)
 - Mixing and Composition (<http://github.com/delshimy/REMC>)
- ② Formulated guidelines for designers working within non-utilitarian domains

Thank you!



References

- 1 À. Barbosa and M. Kaltenbrunner. Public Sound Objects: A Shared Musical Space on the Web. In Proceedings of International Conference on Web Delivering of Music (WEDELMUSIC 2002), pages 9–15. IEEE Computer Society Press, 2002.
- 2 C. Chafe, S. Wilson, A. Leistikow, D. Chisholm, and G. Scavone. A Simplified Approach to High Quality Music and Sound over IP. In Proceedings of the Conference on Digital Audio Effects (DAFX '00), pages 159–164, 2000.
- 3 J. R. Cooperstock and S. P. Spackman. The Recording Studio that Spanned a Continent. In Proceedings of the International Conference on Web Delivering of Music (WEDELMUSIC 2001), pages 161–167, Washington, DC, USA, 2001. IEEE Computer Society.
- 4 R. Fencott and N. Bryan-Kinns. Computer Musicking: HCI, CSCW and Collaborative Digital Musical Interaction. In S. Holland, K. Wilkie, P. Mulholland, and A. Seago, editors, Music and Human-Computer Interaction, Springer Series on Cultural Computing, pages 189–205. Springer London, 2013.
- 5 J. D. Gould and C. Lewis. Designing for Usability: Key Principles and What Designers Think. Communications of the ACM, 28:300–311, March 1985.
- 6 H. Ishii. TeamWorkStation: Towards a Seamless Shared Workspace. In Proceedings of the 1990 ACM Conference on Computer-supported Cooperative Work (CSCW '90), pages 13–26, New York, NY, USA, 1990.
- 7 J. 'Jofish' Kaye, K. Boehner, J. Laaksolahti, and A. Ståhl. Evaluating Experience-Focused HCI. In Extended Abstracts on Human Factors in Computing Systems (CHI EA '07), pages 2117–2120, New York, NY, USA, 2007.
- 8 C. M. MacDonald and M. E. Atwood. Changing Perspectives on Evaluation in HCI: Past, Present, and Future. In CHI '13 Extended Abstracts on Human Factors in Computing Systems, CHI EA '13, pages 1969–1978, New York, NY, USA, 2013.
- 9 F. Schroeder, A. B. Renaud, P. Rebelo, and F. Gualda. Addressing the Network : Performative Strategies for Playing Apart. In International Computer Music Conference (ICMC '07), Copenhagen, Denmark, 2007.